EURONICS INDUSTRIES PRIVATE LIMITED
567 Udyog Vihar, Phase-5
Gurgaon-122016, Haryana, India

HARRINGTON

Dear Customer,

Congratulations on your purchase of a HARRINGTON by EURONICS product!
We sincerely appreciate and deeply value the trust you've placed in our brand.

At HARRINGTON by EURONICS, quality and reliability are at the core of everything we do, giving you the confidence to count on us. Your trust drives our commitment to innovation and excellence, enabling us to deliver products and services that meet the highest standards.

Thank you for choosing us—we're here to support you every step of the way!

PP CARPET TILES WARRANTY CERTIFICATE

HARRINGTON PP products are warranted to be free from defects for a period stated below for workmanship and material under normal usage from the date of invoice (date of purchase of the carpet tiles) for the periods set forth below.

Should you have any questions or require assistance, our dedicated support team is always here to help. We're committed to making your experience with us seamless and rewarding.

Call or Whatsapp **- 8010900300 or** Email us at - **services@euronics.co.in**

HARRINGTON

PP CARPET TILES WARRANTY TERMS & CONDITIONS

HARRINGTON by EURONICS PP Face carpet tiles carry a limited warranty.

INCLUSIONS -

1. Manufacturing defects, and/ or
    a. Excessive Surface Wear & Tear
    b. Excessive Edge Ravel
    c. Excessive Backing Separation
    d. Excessive Loss of Dimensional Stability
    e. Excessive Static Electricity
    f. Excessive colour loss due to normal exposure to indoor light - 100% solution dyed yarns.
2. Against abrasive wear only from commercial grade castor chairs but excludes damage like pulls, cuts, pilling, shredding, or damage arising from the use of damaged or improper castor wheels.

EXCLUSIONS -

i. The warranties do not cover pile shading, pile crushing, tears, burns, cuts, pilling, pulls.
ii. Damage, deterioration, problems or loss caused by abuse, neglect, misuse, improper installation, use on uneven surfaces, damaged castor wheels, or usage on stairs.
iii. Installation in an outdoor environment.
iv. No proper maintenance (including routine professional cleaning).
v. Carpet tiles placed in storage for extended periods, exposed to temperature extremes, or bent or deformed.
vi. Damage caused by chlorinated or any other solvent-based cleaning agents
vii. Damage caused by exposure to substances or contaminants which degrade or destroy colour in carpet
viii. Damage caused by use of inappropriate maintenance methods
ix. Damage caused by sharp objects and the similar.
x. Damage caused by the installer or the workmanship of the installer.
xi. Damage or staining caused by human stains,
xii. Damage or colour change caused by grease, mud, asphalt, tar, paints, ink, rust, blood, cement, urine, faeces, vomit, burns, pets, tears, cuts, pulls, shading or pile reversal fading, furniture depressions or athletic equipment,
xiii. Damage arising from the condition of the sub-floor (i.e. undue moisture), or installation over irregular surfaces

xiv. Damage caused by casualty events, including but not limited to smoke, fire, storm, flood, or other natural disasters or acts of God.
xv. Usage at Site/ office beyond working hours/ days: In the event that the office operates beyond the standard 8-hour shift, the warranty period will be adjusted

Disclaimer -

If a product fails to perform as warranted, the company will fulfil the claim in the affected area either by repair or replacement (at company's discretion) with comparable product(s), at no extra charge.

Liability of HARRINGTON by EURONICS carpet tiles is limited to the actual repair or replacement of defective carpet and does not cover special, indirect, incidental, or consequential damages, including without limitation product removal and installation-related expenses.

Harrington recommends installation from company appointed installers or company trained staff. This warranty does not cover any problems or damages related to installation by third party vendors.

PROCEDURE TO CLAIM WARRANTY

To claim under this warranty, contact the Harrington sales team with proof of purchase (invoice details - mandatory to proceed) and email your claim within 90 days of discovering the defect. Ensure claims are submitted promptly to the designated email.

Following the notification, Harrington would assign a site surveyor on site at our expense to determine if the claim is covered under the warranty terms and conditions.
Customer needs to provide reasonable cooperation to facilitate Harrington's repair or replacement in the affected area should a covered condition exist.

No person other than an HOD at Harrington has the power to authorise any waiver or modification to the terms of this warranty, which does not arise if not presented in written and duly signed by the HOD.

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Following prorated schedule applies to material value for Harrington PP commercial carpet tiles:

Limited Commercial Warranty	Material Proration
1st month - 3rd month	100%
4th month - 6th month	70%
7th month - 9th month	50%
10th month - 12th month	10%

Customers can reach out at EURONICS Care for any after-sales queries

- Email - warranty@euronics.co.in
- Calling & Whatsapp Number - 8010900300.

